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6.9.2 GT Course Evaluations

Part of the continuous improvement process at Gwinnett Technical College involves the survey of students to gain information, which can help faculty make improvements.

In the last week of each term, students are sent an email asking them to complete an online evaluation. The students are sent an email which includes every class in which they are enrolled, whether face-to-face or online. Surveys are administered in a confidential manner utilizing Class Climate, a product of SCANTRON, which is linked to Blackboard.

Evaluations are used to record student satisfaction with course and instructor. Results are sent to the VPAA, deans, program directors, and individual instructors so that they may use the results in management and decision making processes. Instructors are encouraged to use the results to improve their methods of instruction. Additionally, student satisfaction with college services is recorded. Once the evaluation period closes, reports are generated to track average college, department, and/or program satisfaction over time.