



Policy Source: Combination of TCSG and Gwinnett Tech	Owner: Vice President, Student Affairs	Effective: 2016
Division: Student Affairs	Reviewed: 1/2016, 1/2019, 12/2020 Revised: 5/2019	

### **6.5.1p GT TCSG      Student Complaints**

Gwinnett Tech adheres to TCSG's Policy and Procedure: 6.5.1. Academic Standards, Evaluation, and Appeals regarding academic complaints (<https://tcsq.edu/tcsgpolicy/files/6.5.1.pdf>) and (<https://tcsq.edu/tcsgpolicy/files/6.5.1p.pdf>) as well as TCSG Procedure: 6.5.3p. Student Grievance (<https://tcsq.edu/tcsgpolicy/files/6.5.3p.pdf>) regarding non-academic, non-discrimination complaints).

It is the policy of Gwinnett Technical College, a unit of the Technical College System of Georgia, to maintain a grievance process available to all staff and students that provides an open and meaningful forum for grievances, the resolution of grievances, and is subject to clear guidelines. The link to Gwinnett Tech's "Report a Concern" page is as follows:  
<https://gwinnettech.edu/report-a-concern/>.

This procedure does not address grievances related to the unlawful harassment, discrimination and/or retaliation for reporting harassment/discrimination against students. Those complaints are handled by the Unlawful Harassment and Discrimination of Students procedure (<https://tcsq.edu/tcsgpolicy/files/6.1.1p.pdf>).

The link to submit a Student Complaint Form is as follows:  
[https://cm.maxient.com/reportingform.php?GwinnettTech&layout\\_id=1](https://cm.maxient.com/reportingform.php?GwinnettTech&layout_id=1).