How to Maintain Your Financial Aid
Satisfactory Academic Progress FAQ

What is Satisfactory Academic Progress?

Satisfactory Academic Progress (SAP) are the standards which students must maintain while completing their program of study to remain eligible for financial aid. SAP standards are as follows:

1. Minimum 2.00 GPA; and
2. Minimum 67% completion rate calculated by dividing hours passed by hours attempted; and
3. Completion of program within 150% of the time required for the program length in the student handbook (including all cumulative hours).

Where can I view my current SAP status?
- Log in to your student banner account at www.gtc-web.org
- Click on “Student Services & Financial Aid”
- Click on “Financial Aid”
- Click on “Read my messages”
- Scroll down to the bottom and click on “Overall Financial Aid Status”
- Click on “Academic Progress” to view all semesters of SAP

Where can I view my attempted hours, passed hours, and cumulative GPA?
- Log in to your student banner account at www.gtc-web.org
- Click on “Student Services & Financial Aid”
- Click on “Student Records”
- Click on “Academic Transcript”
- Ensure the drop-down boxes display Transcript Level: All Levels and Transcript Type: Official then click “Submit”
- Scroll down to “Transcript Totals (Undergraduate) and view your GPA and calculate your completion ratio both from the “Overall” section

What happens if I am not meeting one or more of the SAP requirements above?

Each student’s file is reviewed for Satisfactory Academic Progress at the end of each semester when grades post. Students who are not meeting SAP are placed in a financial aid warning status for their next semester of attendance. During this warning semester, they are eligible for federal and state aid (with exception to Federal Work Study and possibly HOPE). If a student does not meet SAP by the end of their next semester of attendance during which they are in a warning status, they will then be placed on suspension. Once on suspension, students are not eligible for state or federal aid. Suspension does not expire over the passage of time.

If I am placed on financial aid suspension, what aid is affected?

Students on financial aid suspension are not eligible to receive HOPE Grant and Scholarship, Federal Pell Grant, Federal Supplement Educational Opportunity Grant, Federal Work Study, and Subsidized and Unsubsidized loans.

How can I earn my financial aid back?

Students will need to finance their own tuition in order to pass enough credit hours to meet all three SAP guidelines listed above. Those with extenuating circumstances may appeal their suspension and if approved, are placed within a probation status enabling them to receive aid for one semester or the duration of their Academic Plan. If you believe you had an extenuating circumstance beyond your control, you may inquire about an appeal at the Financial Aid Office.

Helpful tips:

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\text{Completion Ratio} = \frac{\text{Passed Hours}}{\text{Attempted Hours}}
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Withdrawals count towards hours attempted but not passed and negatively affect your completion ratio. Learning support classes are also calculated in your completion ratio.

Withdrawals and Learning Support do not count towards your GPA unless they are WFs.